

# CISO Service Delivered to a Mid-size business

## Background

A medium-size catering business became a victim of multiple cyber security attacks that led to crippling of business operations and ultimately to significant financial losses and reputational damages. The Board decided to hire an outsourced Chief Information Security Officer (CISO) to tackle the cyber and data protection issues systematically and maintain uninterrupted operation of the business on IT and IT security side.

Remora was selected to provide CISO as-a-service as a result of a tender conducted by the organisation.

## Services performed

- Cyber and data security risk assessment;
- Revision of third-party supplier contracts to ensure continuous protection;
- Revision of a company-wide IT and cyber security architecture;
- CISO as-a-service on an ongoing basis.

## Observations and Approach

Remora conducted cyber and data security risk assessment and highlighted gaps in security that required immediate attention and remediation and drafted a roadmap for protection to ensure uninterrupted operations are conducted on the IT and IT security side.

We have analysed existing cyber and data security practices of third-party suppliers and revised contract arrangements with them to ensure continuous protection.

The new IT and cyber security architecture were designed and implemented to ensure robust protection of company defences.

24/7 cyber security monitoring and data governance protection was procured to compensate for lack of experienced cyber security and data security personnel in the organisation and avoid high cost of in-house security specialists.

## Deliverables and Conclusions

Remora ensured the cyber security disruptions were stopped and uninterrupted operations carried out across the organisation.

We designed a roadmap for cyber and data security protection and executed on it to gradually increase security of operations and maintain data protection.

We worked with top management to calculate the cost of cyber security for organisation and reduce the cyber security expense while maintaining efficient protection.

Remora is now delivering the CISO as-a-service to the Client as an on-going arrangement.

Our work ultimately led to

- Company operations being restored to normal;
- Increased cyber and data security protection;
- Reduction on the IT and cyber security spend.

## Find out more :

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