

## Training for a Fintech Company

### Background

A small fintech company which works with around 50 clients had a minor data breach to their systems. A low-level associate at the company was targeted and opened an email link which contained malware that tried to breach the systems of organisation. The company had strong cyber security countermeasures in place and the data breach was stopped before it could cause any damage. However, Remora was contacted to run a cyber security awareness training course for all employees, so they are more alert to the security risks.

### Services performed

- Asses cyber security awareness of personnel;
- Provide bespoke training material;
- Deliver training content to the employees;
- Measure the effectiveness of training sessions.

### Observations and Approach

Remora chose to run the information security and data governance risk awareness for the whole company, including senior management and interns. It was important to explain how to reduce the likelihood of security breaches that could have negatively impacted the business and its clients and other stakeholders.

The staff understood that behaviour towards potential security threats could significantly impact the safekeeping of client information. Remora included real-life situations whita detailed study of the recent cyber security event

that happened in the company and ran scenario-based training to engage thinking that became second nature when dealing with potential security threats.

### Deliverables and Conclusions

Remora designed bespoke training material that met the specific client requirements and worked closely with the management to ensure a clear delivery and message is presented to the employees and business. Remora made sure the message was conveyed effectively in person in small groups, followed by the Q&A session on a wider cyber security topics, which included security of home networks and devices of employees and parental controls.

Our work ultimately led to:

- Company employees leaving the training course more educated and aware of the potential impact of different types of cyber threats.
- The company's data governance was more widely understood.
- Clients were informed that the company undertook the awareness course which reassured that the business takes the protection of their data seriously.

**Find out more :**

[hello@remora.co.uk](mailto:hello@remora.co.uk)

**0203 617 6990**

[www.remora.co.uk](http://www.remora.co.uk)